

USER'S MANUAL



## SW-HD-4

## HDMI Fast Switch with IP, RS-232 and IR Control

### Supports 4Kx2K

UMA1232 Rev n/c

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This equipment generates, uses, and can radiate radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been designed to comply with the limits for a Class A computing device in accordance with the specifications in Subpart B of Part 15 of FCC rules, which are intended to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



#### **1.0 Introduction**

The SW-HD-4 is a 4 input HDMI Switcher with InstaPort<sup>™</sup> Technology from Silicon Image enabling fast switching of four HDMI sources to a single HDMI output. The switcher supports 4K (UHD), 3D, and 36-bit Deep Color video. Control switching via front panel button, using IR remote control, RS-232, Telnet, or the web GUI is built in the unit.

Auto-Switching mode is also available. In this mode the switch checks for video connection on the inputs and switches to the first input detected.

EDID control is provided, whereby you can select the EDID content for each input from a list of standard EDIDs or to copy the EDID from the connected display to any input. This can be done using the web GUI or by sending RS-232 commands. The SW-HD-4 provides a USB type A port on the back for connection of USB flash devices for firmware upgrade. This USB connector provides 500 ma of power and can be used to power external devices such as Google's Chromecast or Amazon's Fire TV.

#### 2.0 Features

- Fast Switch technology reduces switching times to a couple of seconds
- Front panel LED indicators for status monitoring
- Supports resolutions to 4Kx2K
- Supports 3D and deep color
- Control via Front Panel, IR, RS232, Telnet and WebGUI
- Includes Remote Control
- Plug and play installation takes minutes to setup
- HDMI 1.4, HDCP 1.1, and DVI 1.0 Compliant
- High Definition audio pass-through
- EDID emulation or pass-through
- Compatible with Apple<sup>TM</sup> devices
- Supports HDMI Cable Locking
- USB port can power devices such as audio extractors or video players

#### 2.1 Package Contents

- Qty (1) SW-HD-4 Switcher enclosure
- Qty (1) Locking 5V DC Universal Power Supply
- Qty (1) IR Remote Control
- Qty (1) IR Remote Detector cable
- Qty (1) User's Manual



\*All packages are carefully inspected prior to shipment. However if you think that you are missing an accessory, please contact Hall Research Support for further assistance.

#### 3.0 Installation

The following diagram illustrates a typical setup.



Installation diagram showing all possible connections



If the SW-HD-4 needs to be installed in a standard 19" rack, Hall Research offers a rack mount kit specifically for this purpose (part number F10511-Kit)



#### 4-port HDMI Fast-Switch with IP Control

#### 3.1 Configuration

- Connect all the video sources to the INPUT connectors on the back
- Connect the display device to the OUTPUT connector on the back
- Connect the Power Supply to the power input on the back
- Connect an external controller or PC to the RS232 port, if required.
- Connect IP port to compatible LAN network, if required.
- Connect IR detector to IR port, if required.

#### 4.0 Operation

The unit can be controlled via front panel and external control options like RS232, Telnet and the WebGUI.

- Press the POWER button on the front of the unit to turn the unit on. The LED next to the button will always display the power status.
- Press the INPUT button to cycle through the available video inputs connected. The input selection LED's will show which input is directed to the OUTPUT connector.
- The Video LED illuminates when video is detected for the selected input.
- Press and hold the INPUT button for 3 seconds to enable and disable the auto switching mode (in AUTO mode the input LEDs will blink).
- Press the POWER and INPUT button simultaneously for 3 seconds to factory reset the unit.
- The USB port can be used for firmware upgrade.

#### 4.1 RS232 and Telnet Commands

- 9600 baud, No Parity, 1 Stop Bit
- Telnet operation via specified port # (Def=23)
- In the table below, <CR> represents 1 character (0x0D) and <LF> represents 1 character (0x0A)
- Each response is terminated by a 2 character sequence (<CR><LF>)
- Spaces between the COMMAND and 1<sup>st</sup> parameter are ignored



• Invalid Command!!<CR><LF> returned as an error message.

Command	Response	Function
PWn <cr></cr>	n=0 means POWER OFF n=1 means POWER ON Response=PWn as described above	Set Power Status
PW <cr></cr>	Response= PWn n=0 means POWER OFF n=1 means POWER ON	Query Power Status
FR <cr></cr>	Response= FR	Unit settings are reset to factory default

#### SW-HD-4 Command Response Function Power is ON Output is routed to Input 1 FRETH<CR> MAC: xx-xx-xx-xx-xx-xx XX-XX-XX-XX-XX-XX = Reset LAN parameters to factory default AD: DD MAC ADR IP: XXX.XXX.XXX.XXX DD = DHCP SN: XXX.XXX.XXX.XXX XXX = 0-255 GW: XXX.XXX.XXX.XXX HH = 0-65535 HP· HH TT = 0-65535 TP: TT FB<CR> Response= FB Reboot device and Power On with Output 1 routed to last selected Input FP<CR> Response=FPn Query Front Panel Lock Status n=0 means front panel unlocked n=1 means front panel locked FPn<CR> Response=FPn<CR> as described above Set Front Panel Lock Status COn.m<CR> n = output #, m = input # Connect Output to Input or Blank Output If AUTO Switching is Active (AUTO1), setting an INPUT directly will turn off the n=1 (Always a 1, as there is only 1 OUTPUT) AUTO Switch Mode m=0 thru 4 where: m=0 means blank output m=1 to 4 means route that INPUT to OUTPUT CO1<CR> Response=CO1<CR> as described above Connection Status Query ST<CR> Responds with PWn and COn,m Query information Status Query IPCONFIG<CR> Shows IP Configuration settings MAC· XX-XX-XX-XX-XX-XX XX-XX-XX-XX-XX-XX = AD: DD MAC ADR IP: XXX.XXX.XXX.XXX DD = DHCP SN: XXX.XXX.XXX.XXX XXX = 0-255 GW: XXX.XXX.XXX.XXX HH = 0-65535 for HTTP HP: HH TT = 0-65535 TP: TT IP XXX.XXX.XXX<CR> IP XXX.XXX.XXX.XXX Set IP Address Where XXX = 0.255SB XXX.XXX.XXX.XXX SB XXX.XXX.XXX<CR> Set Subnet Mask Where XXX = 0-255 GW XXX.XXX.XXX<CR> GW XXX.XXX.XXX.XXX Set Gateway Address Where XXX = 0-255 HPn<CR> Set HTTP Port (Default = 80) HPn Where n = 0 to 65535 TPn<CR> TPn Set Telnet Port (Default = 23) Where n = 0 to 65535 ADn<CR> ADn Set IP configuration Where n = 0 for STATIC Where n = 1 for DHCP EDn<CR> EDn Set EDID Mode for ALL Inputs Where n = 0 for APPOINT Configures device for which EDID the Where n = 1 for ALL source INPUTS FDA<CR> FDI1 n Query EDID MODE Setting for ALL Inputs EDI2,n EDI3.n EDI4.n Where n = 1 through 9 1 = SINK EDID 6 = 8/2d/PCM/4K2K 7 = 8/2d/PCM/AC3/4K2K 2 = 8/2D/PCM/720p3 = 8/2d/PCM/AC3/720p 8 = 8/2d/PCM/Y420

#### 4-port HDMI Fast-Switch with IP Control Command Response Function 4 = 8/2d/PCM/1080p 9 = 8/2d/PCM/Y420 5 = 8/2d/PCM/AC3/1080p EDAn<CR> EDI1,n Set EDID Setting for ALL Inputs EDI2,n EDI3,n (DEFAULT = 1 for SINK EDID) EDI4,n Where n = 1 through 9 1 = SINK EDID 6 = 8/2d/PCM/4K2K 7 = 8/2d/PCM/AC3/4K2K 2 = 8/2D/PCM/720p 3 = 8/2d/PCM/AC3/720p 8 = 8/2d/PCM/Y420 9 = 8/2d/PCM/Y420 4 = 8/2d/PCM/1080p 5 = 8/2d/PCM/AC3/1080p EDn.m<CR> EDI1.n Set EDID Setting for a specific Input # EDI2,n EDI3.n (DEFAULT = 1 for SINK EDID) EDI4.n Where n = 1 through 4 for the Input # Where m = 1 through 9 6 = 8/2d/PCM/4K2K 1 = SINK EDID 2 = 8/2D/PCM/720p 7 = 8/2d/PCM/AC3/4K2K 3 = 8/2d/PCM/AC3/720p 8 = 8/2d/PCM/Y420 4 = 8/2d/PCM/1080p 9 = 8/2d/PCM/Y420 5 = 8/2d/PCM/AC3/1080p HDCP<CR> HDCP1,m Query HDCP Setting for ALL Inputs HDCP2,m HDCP3.m HDCP4.m Where m = 0 means HDCP Processing is DISABLED Where m = 1 means HDCP Processing is ENABLED HDCPn.m<CR> HDCPn.m Set HDCP Setting for a specific Input # Where n = 1 through 4 and represents the Input # If HDCP is disabled and the video content Where m = 0 means HDCP Processing is DISABLED actually has HDCP information, the Where m = 1 means HDCP Processing is ENABLED OUTPUT video will be blanked. HD<CR> HD1.m Query all inputs for presence of HDMI +5v HD2.m (if source is connected and turned on there HD3.m will be +5v on HDMI pin 18). HD4.m 1 through 4 and represents the Input # of HDMI

	m=0 for OFF or 1 for ON	
HDn <cr></cr>	HDn,m Where n = 1 through 4 and represents the Input # Where m = 0 for OFF or 1 for ON	Query Specific input for presence o +5v
SI <cr></cr>	IF NO SINK DEVICE or DEVICE POWERED OFF: SIO IF SINK CONNECTED and DEVICE POWERED ON TYPE: AAAAA NAME: BBBBB RESOLUTION: CCCCC COLOR: DDDDD 3D: EEEEE 4K2K: FFFFF Audio Format: GGGGG	Query Connected SINK information

		SW-HD-4
Command	Response	Function
	Where AAAAA = HDMI or DVI Where BBBBB = ISA PNPIP from SINK EDID Where CCCCC = Current video resolution Where DDDDD = Current Color Depth Where EEEEE = 3D Supported YES or NO Where FFFFF = 4K2K Supported YES or NO Where GGGGG = Current Audio Format	
NI <cr></cr>	NI1,m NI2,m NI3,m NI4,m Where m = max 8 character name for input	Query WEBGUI Input Names
NIn,m <cr></cr>	NI1,m	Set WEBGUI Input Names
	Where n = 1 thru 4 and represents the Input # Where m = max 8 character name for input	(DEFAULT = INPUT#)
NO <cr></cr>	NO1,m	Query WEBGUI Output Name
	Where m = max 8 character name for output	(DEFAULT = OutputA)
NOn,m <cr></cr>	NO1,m	Set WEBGUI Output Name
	Where m = max 8 character name for output	(DEFAULT = OutputA)
FW <cr></cr>	FWx.y	Query Firmware Version
	Where x is the major version # Where y is the minor version #	
AUTO <cr></cr>	AUTOn	Query Auto Switching Status
	Where n = 0 means Auto Switching is DISABLED Where n = 1 means Auto Switching is ENABLED	
AUTOn <cr></cr>	AUTOn	Set Auto Switching Mode
	Where n = 0 means Auto Switching is DISABLED Where n = 1 means Auto Switching is ENABLED	

#### 4.2 WebGUI Operation

As shipped from the factory (or after factory default reset), the SW-HD-4 IP address is set for DHCP, meaning that it does not have an assigned static IP address and when connected to a router on a LAN, the router will assign an IP address to the device. This can speed up the setup process in most instances, the device will get a valid IP address that matches your network, and the last octet will be unique so it does not conflict with any other existing IP address on the network. A user can find the IP address using the following method, and once access is established, the IP address can be changed to STATIC (rather than DHCP) if desired.

#### Finding the SW-HD-4 on the compatible LAN network

- o The "HRDF" (Hall Research Device Finder) Windows™ GUI is available free from the Hall Research website's product webpage. This program can locate the SW-HD-4 on the network.
- Selecting any device displayed; opens a window where certain fields are modifiable.

#### 4-port HDMI Fast-Switch with IP Control

- Click the "Save" button after making any changes.
- Click the "Reboot" button to reboot the device.

🕑 HRDF V2.000					_
		Find Devices	on Network	Click here to search fo	r devices
Product Name	Descrip	otion	IP Address	MAC Address	
1 SW-HD-4	4-Port 4Kx2K HDM	I FAST SWITCH	192.168.123.117	F8:22:85:0C:03:5A	
Each devic Click on dev	e found will be listed on vice to open editing wind	a separate line. low for that device.	]		
	InfoFrom		×		
	Product ID Product Name	2236 SW-HD-4			
	MAC Address	F8:22:85:0C:03:5A			
	IP Address	192.168.123.117			
	Subnet Mask	255.255.255.0			
	Gateway IP	192.168.123.1			
	DNS	0.0.0.0			
	IP Mode	DHCP	•		
	Web GUI Port	80			
	Telnet Port	23			
	I / D	SN:2236			
	Firmware Version	v1.0			
	Hardware Version	v1.00			
	Description	4-Port 4Kx2K HDMI F	AST SWITCH		
	Web GUI	Web GUI			
	Save	boot			

#### SW-HD-4 internal Web pages (WebGUI)

- Access the SW-HD-4 Webpage with any compatible browser at the IP address found above. The browser will open with the devices STATUS tab displayed. Click the tabs at the bottom of the screen to access the other tabs.
- o Status Tab
  - The tab shows status of the device along with output information. POWER and ROUTING are controllable.

ormation	Output Information		Source		ing	Routi	
HDMI	Туре:	OFF	Input 1:	•	ON	Power:	
HWP	Manut. Name:	OFF	input 2:	•	INPUT3	HDMI OUT From:	
1680x1050p	Native resolution:	OFF	Input 3:		ALL	EDID Mode:	
12-Bits	Color Depth:	OFF	Input 4:		1.000		
NO	3D:						
NO	4K2K:						
PCM	Audio Format:						

- EDID Control Tab
  - This tab shows the EDID routing status. Each INPUT can have a unique EDID or the EDID from the connected SINK.

#### SW-HD-4

	EDID			EDID	
DID Mode	ALL	T	EDID Mode	APPOINT	
EDID ALL	HDMI OUT-H	IWP V	EDID IN1	HDMI OUT-HWP	
	8/2D/PCM/72 8/2D/PCM/AC	0p C3/720p	EDID IN2	HDMI OUT-HWP	
	8/2D/PCM/10 8/2D/PCM/A0 8/2D/PCM/4K	180p C3/1080p K2K	EDID IN3	HDMI OUT-HWP	
	8/2D/PCM/A0 8/2D/PCM/Y4 8/2D/PCM/A0	C3/4K2K 420 C3/Y420	EDID IN4	HDMI OUT-HWP	

- Settings
  - This tab shows the current HDCP Control settings, WEBGUI Input and Output names as well as buttons for Reboot, Factory Reset, Panel Lock and Auto Switching. If the Panel Lock is enabled, the button is highlighted and the AUTO SWITCH button is disabled.

HDC	P Control		Input Names
INPUT 1	HDCP Enabled	•	INPUT 1 INPUT1
INPUT 2	HDCP Enabled	•	INPUT 2 INPUT2
	TID OF ENDING		INPUT 3 INPUT3
INPUT 3	HDCP Enabled		INPUT 4 INPUT4
INPUT 4	HDCP Enabled	•	Save Output Names
Reboot	Panel Lo	ck J	HDMI OUT OUTPUTA
stop: Peret	Auto Switch	OFF	Save
ctory keset	Auto Switch	LOFF	

#### Notice

The Switcher can disable HDCP support for any input forcing the source to send unencrypted content when allowed (some sources add HDCP even if the content shown is not protected). When the input does not have HDCP, the output will not have HDCP. This is a useful feature for connecting the output to devices that do not support HDCP such as video conferencing gear.

- Network Configuration
  - This tab shows the current network settings. To save any changes made, click the "Save" button. The browser may prompt the user to confirm the settings.
  - •

Address Type	DHCP •
IP Address	192.168.123.117
Net Mask	255.255.255.0
Default Gateway	192.168.123.1
Http Port	80
Telnet Port	23

#### 4.3 Auto Switching

Auto switching with priority is another important feature of the switcher.

In Auto mode, the SW-HD-4 scans all inputs and automatically selects the active input.

Priority is based on position with #1 input having the highest priority (so if more than one input has video, in Auto mode, the input with lowest port number will be selected).

Auto Switching Mode can be enabled and disabled by external command (RS-232, Telnet, or WebGUI), or via the front panel pushbuttons. Auto mode cannot be changed using the IR remote.

- To enable, Press and hold the INPUT button for 3 seconds. After releasing the INPUT button, the front panel INPUT LEDs blink to indicate that AUTO mode switching is active.
- To Disable, Press and hold the input button for 3 seconds. After releasing the INPUT button, one of the front panel INPUT LEDs will be illuminated solid showing the selected input.

# **Notice** When Auto Switching mode is ENABLED, just clicking the front panel INPUT button or the IR remote buttons will have no effect (i.e. the unit will remain in Auto mode), However Selecting inputs via WebGUI, RS232, or Telnet commands will cancel the Auto Switching mode and the unit will select the desired input.

#### 4.4 Front Panel and IR Remote Lock

Front panel buttons of SW-HD-4 can be locked via WebGUI, RS232, or Telnet to prevent users from switching or changing modes. When enabled, attempts to change the auto mode, input selection, or power status will be ignored. The only way to reenable the IR Remote and the front panel buttons is to send an unlock command from WebGUI, RS232, or Telnet (factory default also unlocks the front panel).

#### 4.5 Factory Default

If the POWER and INPUT button is pressed simultaneously for 3 seconds when the unit is operational with the power already applied, the IP parameters are reset to the FACTORY DEFAULT values which results in Power light blinking once.

The default IP address is set to DHCP. The Hall Research Device Finder (HRDF)

**Notice** The IP address can be changed from DHCP to Static using the HRDF software or using external control commands (WebGUI, RS232, or Telnet).

can be used to find the SW-HD-4 on the network.

#### 4.6 EDID Settings

EDID Modes can be selected by choosing ALL option (a set of 9 EDID predefined settings for all the inputs) or APPOINT option (Each Input with unique EDID) from the WebGUI, RS232 or Telnet commands.

Mode	Selection	Description
EDID All	HDMI Output(TV)	Sink's EDID
	8/2D/PCM/720p	Built-In EDID with 8-bit color depth/ 2D3D/
		PCM audio format/ 720p native resolution
	8/2D/PCM/AC3/720p	Built-In EDID with 8-bit color depth, 2D3D/
		Dolby Digital audio format/ 720p native
		resolution
	8/2D/PCM/1080p	Built-In EDID with 8-bit color depth, 2D3D/ PCM
		audio format /1080p native resolution
	8/2D/PCM/AC3/1080p	Built-In EDID with 8-bit color depth, 2D3D/ PCM
		audio format/ 1080p native resolution
	8/2D/PCM/4K2K	Built-In EDID with 8-bit color depth, 2D3D/
		PCM audio format / 4K video native resolution
	8/2D/PCM/AC3/4K2K	Built-In EDID with 8-bit color depth, 2D3D/ PCM
		audio format/ 4K video native resolution
	8/2D/PCM/Y420	Built-In EDID with Deep color, 2D3D/ PCM
		audio format / PC native resolution
	8/2D/PCM/AC3/Y420	Built-In EDID with Deep color, 2D3D/ PCM
		audio format/ PC native resolution
EDID	EDID IN1	Input 1's EDID
Appoint	EDID IN2	Input 2's EDID
	EDID IN3	Input 3's EDID
	EDID IN4	Input 4's EDID

#### 5.0 Troubleshooting

There are no field serviceable parts or circuits in the device. Opening the unit will void the warranty.

#### 5.1 Contacting Hall Research

If you determine that the SW-HD-4 is malfunctioning, do not attempt to repair the unit instead, contact Hall Research Technical Support at 714-641-6607 or support@hallresearch.com.

Before you do, make a record of the history of the problem. We will be able to provide more efficient and accurate assistance if you have a complete description.

#### 5.2 Shipping and Packaging

If you need to transport or ship your unit:

- Package it carefully. We recommend that you use the original container.
- Before you ship the units back to Hall Research for repair or return, contact us to get a Return Authorization (RMA) number.

#### 4-port HDMI Fast-Switch with IP Control

6.0 Specifications	
Video Resolution	480i to 1080p@50/60, 1080p@24, 4K2K per following:
	3840x2160@24/25/30, (or 50/60 with YUV 4:2:0)
	4096x2160@24, (or 50/60 with YUV 4:2:0)
Video Bandwidth	Up to 3.00 Gbps (Single Link)
Audio Standards	LPCM 2/5.1/7.1CH, Dolby Digital 2~5.1CH, DTS 2~5.1CH, Dolby
	TrueHD and DTS-HD Master Audio
Input Ports	4 x HDMI Female with Locking Capability
Output Ports	1 x HDMI Female with Locking Capability
Power Supply	5 VDC @ 2.6aDC (US/EU Standard, CE/FCC/UL Certified)
ESD Protection	Human Body model:
	8kV (air-gap discharge)
	4kV (contact discharge)
Dimensions	9.75" (248mm) W x 4.5" (114mm) D x 2.0" (51) H
	All protrusions included
Weight	Product: 1.8 lbs (0.8 kg), Shipping: 2.8 lbs (1.27kg)
Enclosure	Metal
Operating Temperature	Storage: -40 to +158 °F (-40 to +70 °C) / 10% to 90%, non-
	condensing
	Operating: +32 to +122 °F (0 to +50 °C) / 10% to 90%, non-
	condensing
MTBF	90,000 estimated
Warranty	2 years parts and labor
IR Remote Protocol	NEC or NEC Extended
IR POWER Code	0x40, 0xAF, 0x0E, 0xF1
IR INPUT #1 Code	0x40, 0xAF, 0x01, 0xFE
IR INPUT #2 Code	0x40, 0xAF, 0x03, 0xFC
IR INPUT #3 Code	0x40, 0xAF, 0x02, 0xFD
IR INPUT #4 Code	0x40, 0xAF, 0x19, 0xE6

#### Appendix 1 – Complete list of Supported Video Resolutions

DVI and HDMI Supported Resolutions
640x480@60
640x480@72
640x480@75
720x480@60
720x576p@50
800x600@60
800x600@72
800x600@75
1024x768@60
1024x768@70
1024x768@75
1280x720@50
1280x720@60
1280x720p@60
1280x768@60
1280x800@60
1280x1024@60
1360x768@60
1600x1200@60
1920x1080i@50
1920x1080i@60
1920x1080p@24
1920x1080p@25
1920x1080p@30
1920x1080p@50
1920x1080p@60
1920x1200@60(RB)
3840x2160@24/25/30, 50/60 (4:2:0)
4096x2160@24/,50/60 (4:2:0)



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